

## TRAINING DELIVERY

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### Upcoming Workshops for Agents

#### Key Fundamentals of Flood Insurance\*

##### Agent Webinar

Tue Mar 2	10:00 AM – 12:00 PM CST	Part One	<a href="#">Register</a>
Wed Mar 3	10:00 AM – 12:00 PM CST	Part Two	<a href="#">Register</a>
Wed Mar 3	2:00 PM – 4:00 PM CST	Part One	<a href="#">Register</a>
Thu Mar 4	2:00 PM – 4:00 PM CST	Part Two	<a href="#">Register</a>

\* Attendees must complete both sessions of this two-part course to cover all topics required by the Flood Insurance Reform Act (FIRA) of 2004.

### Option Year 3 (September 30, 2020 – September 29, 2021)

OY3 **instructor-led training delivery for Agents** is slated to include 35 classroom seminars and 55 webinars, and 30 **Adjuster Presentations** are planned to begin in January 2021. Workshops planned as classroom seminars will be converted to webinar delivery as needed in response to the pandemic.

**On-demand learning** projects for OY3 will include short videos explaining and summarizing the April and October changes to the NFIP and content updates to the existing EMI Independent Study Program online courses. See page 12 for the list of courses in NFIP topics currently available through the EMI website.

**Risk Rating & Product Redesign** instructor-led training delivery will include 10 classroom seminars and 20 webinars for the Agent audience and 12 classroom seminars and 10 webinars targeting the WYO/Vendor/NFIP Direct audience. NFIP Training will also develop training and job support materials and guides as part of this effort. These deliverables are dependent on RR 2.0 milestones and its rollout to external stakeholders. Instructor-led training for the WYO/Vendor/NFIP Direct audience is underway, and training targeted at agents is tentatively scheduled for Spring 2021.

See page 14 for the **Master Training Schedule** of workshops scheduled for OY3.

### Instructor-Led Training Delivery

The **Risk Rating 2.0** webinar “Risk Rating 2.0 Fundamentals: Moving Into 2021” debuted this week for the WYO/Vendor/NFIP Direct audience. See page 5 for workshop details.

Instructor-led training for **adjusters** continued this week with two 2021 Adjuster Presentations. All of this year’s 30 planned presentations will be delivered via webinar due to the pandemic. Adjusters and others who would like to receive adjuster training updates can subscribe to the GovDelivery list: